

2024 ANNUAL REVIEW



**VILLAGE
WATER** | Changing
lives for
good

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A MESSAGE FROM OUR CEO



2024 marked the first year of our new strategic period, and what a year it was! We were thrilled to launch our first community integrated project, an initiative that goes beyond water and sanitation to include improved livelihoods. By strengthening livelihoods, communities are better able to invest in their own development, including lasting improvements in water, sanitation and hygiene. By working closely with communities, local authorities and partners, we are laying the foundations for long-term, sustainable change.

None of this would be possible without the dedication of our amazing local partners, our passionate team and the continued generosity of our donors. Thank you!

As we look ahead, we remain focused on achieving 100 percent water, sanitation and hygiene coverage in the districts where we work. With your support, we are getting one step closer to our goal.

IAN STONE - CEO

OUR VISION

Better health, education and opportunity for everyone, through safe water, sanitation and hygiene, along with additional integrated activities, improving the lives of the people we work with.

Our 2030 vision: By 2030, we will transform the lives of millions through the implementation of district wide plans for water, sanitation and hygiene (WASH). Better health, education and opportunity while moving towards 100% WASH coverage.



SINCE 2004 WE...



reached
1.8 million
people



improved
26
health centres



supported
211
schools



transformed
4,571
villages

SUSTAINABLE DEVELOPMENT GOALS

6 CLEAN WATER
AND SANITATION



This is the core of our work, providing sustainable water supply systems and sanitation solutions to ensure communities have access to safe water and improved hygiene.

5 GENDER
EQUALITY



Safe water and sanitation ease women's burdens, increasing education opportunities, livelihoods, and safety. Girls' clubs empower girls to understand their rights, speak out, and support each other.

3 GOOD HEALTH
AND WELL-BEING



Improved water, sanitation, and hygiene (WASH) services prevent waterborne diseases, significantly improving community health, particularly in vulnerable populations like children and the elderly.

1 NO
POVERTY



Providing access to safe water and sanitation, helps communities reduce the economic burden of diseases and loss of productive time, which contributes to alleviating poverty.

4 QUALITY
EDUCATION



Adequate water and sanitation facilities help children, especially girls, to attend school regularly, including during their periods.

**WE ARE PROUD TO CONTRIBUTE
TOWARDS THE UNITED NATIONS
SUSTAINABLE DEVELOPMENT GOALS.**

THE DISTRICT WIDE PLAN

Working with district, provincial and national partners in Zambia and Mozambique, we support lasting, local solutions to reach 100% coverage of safe water and sanitation, leaving no one behind.



MASS HYGIENE AND SANITATION PROMOTION:

We support large-scale outreach campaigns in villages and schools across 3 districts to promote hygiene practices and menstrual health. In schools, girls and boys engage in open discussions that challenge stigma, improve health, and build confidence.

SCHOOL AND HEALTH CENTRES:

We construct solar-powered water systems, gender-separated toilets, urinals, showers, and accessible facilities. We also support girls' health classes and reusable pad-making workshops to improve school attendance and promote inclusion.

VILLAGE IMPROVEMENTS:

Depending on the community, we install new water points or piped systems, test water quality, and train community members in maintenance.

ENTERPRISES DEVELOPMENT:

We mentor local masons and pump minders, helping them grow WASH businesses that offer reliable, affordable services. Toolkits are available for hire, supporting long-term maintenance and local ownership.

DISTRICT DEVELOPMENT AND PLANNING:

We help connect key stakeholders, district councils, NGOs, WASH providers, and local WASH businesses, through coordination meetings and joint training. Together, we identify priorities and align resources to strengthen planning and delivery.

WHERE WE WORK

ZAMBIA

Mumbwa District

332,237 People

903 Villages

165 Schools

668 Improved waterpoints

2/22 Wards* reached

Nalolo District

74,180 People

1,171 Villages

71 Schools

282 Improved waterpoints

5/12 Wards* reached

MOZAMBIQUE

Báruè District

185,641 People

442 Villages

130 Schools

166 Improved waterpoints

1/8 Wards* reached



*A ward is a subdivision of a district, where an average of 20,610 people live.

WHAT WE DID IN 2024



6

Solar systems installed



14

New waterpoints in villages installed



4

Latrine blocks built in schools reaching over 4,000 students



1

Integrated project, reaching 7 villages and 250 people with WASH and agriculture



4,679

Water quality testing completed



8

Wards rolled out mass hygiene and sanitation, pad production and Menstrual Health Management

KEEPING WATER RUNNING



In 2024 we have continued to support **3,629 communities** through maintenance of boreholes that we have rehabilitated, currently reaching **1,335,846 people** with safe water.



Each borehole is visited yearly and monitored remotely quarterly. These follow-ups allow us to maintain and repair boreholes as needed, ensuring a continuous supply of safe water.

WE ALSO DID...



941

Waterpoints Repaired



38

Pump minders trained

18

Toolkits provided



185

Water committees strengthened in management, operations and maintenance

OUR IMPACT

WE WERE ABLE TO ACHIEVE ALL THESE IMPACTS THANKS TO
THE SUPPORT FROM OUR AMAZING DONORS

WASH



93%

Functional waterpoints

EDUCATION



82%

Improved Menstrual Health
Knowledge

HEALTH



89%

Waterborne Disease
reductions

ECONOMIC GROWTH



2 hours 25 minutes

saved per household from reduced
need to collect water and firewood

IN THEIR OWN WORDS – REFLECTIONS FROM OUR LOCAL PARTNERS



"It has been rewarding to collaborate with Village Water. Their support brought significant changes to our communities in Mozambique, tapping the potential of staff, individuals, and communities to repair water points, install solar-powered systems, and improve hygiene and sanitation. Innovations like water quality testing, sensors, and reusable sanitary towels have been well embraced by the government and stakeholders."

– Blessing Njopera, Director of WATSAN

"Working in partnership with Village Water has been transformative for ECHO and the Zambian government at district level, particularly in capacity development. The collaboration has empowered communities and strengthened our shared commitment to sustainable impact. It's a partnership we deeply value and cherish."

– Mubiana Muyangwa, Executive Director of ECHO



"On behalf of the Nalolo Town Council, we wish to extend our profound gratitude for the financial and technical support you have provided ... in implementing the District Wide Plan. The comprehensive approach and commitment to system strengthening have had a transformative impact on our community, aligning seamlessly with the sustainable development goal 6 on WASH and the Zambian Government's vision 2023 ... Through this initiative, we have witnessed significant improvements in water quality, sanitation, and hygiene practices across the district."

– Nalolo Town Council, Zambia

FELIX - HOW A SOLAR SYSTEM CHANGED FELIX'S LIFE



Felix, a 12-year-old student from a farming family, used to rely on unsafe river water for drinking and hygiene at school. His mother had to fetch firewood three times a week to boil the water in an attempt to make it safe.

But everything changed when a solar water system was installed at Felix's school. Now, both the students and community members have access to safe water from the water point, reducing the burden of collecting unsafe water. Felix's mother now only collects firewood once a week for cooking, and Felix has access to safe water and proper toilets.

"Before we had safe water and toilets here at school, I had to carry water from home and use unsafe toilets. At home, my mother spent entire days fetching firewood and water. But since we have water at school, I haven't heard of any of my classmates getting sick."

MERCY AND NANA - EMPOWERING GIRLS THROUGH MENSTRUAL EDUCATION



In Zambia, some harmful myths portray menstruation as dirty and shameful, discouraging open discussion and proper hygiene practices in schools.

Mercy, 16, shared how stigma makes her feel isolated during her period: *"I feel dirty and avoid school because boys make fun of girls on their period."*

To challenge these beliefs, Village Water and ECHO have formed school clubs that involve both girls and boys in discussions and debates. *"We debated whether menstruation is a dirty process,"* said Nana, 16. *"Only those who believed the myths supported it. I've learned it's a natural, biological process."*

These clubs are helping students gain confidence and challenge harmful norms. Nana, who dreams of becoming a lawyer, says the support has improved her self-esteem and understanding of menstrual hygiene.

RONALD - A JOURNEY AS A VOLUNTEER AND WATER CHAMPION



Ronald, 49, is a married father of five and a committed community volunteer. He works in community health and as an Area Pump Minder (APM), a role he's held since 2011. In 2024, he refreshed his skills in hand pump maintenance through training by Village Water's partner, ECHO.

"I was excited to update my knowledge," he said. Ronald enjoys helping communities access safe water, often volunteering when families can't afford to pay. "I plan to keep supporting villages and reduce borehole downtime. Toolkits will help me respond faster without long travel for tools."

JULIETA - A MOTHER'S JOURNEY TOWARDS HEALTH AND OPPORTUNITY

Julieta, 33, is a mother of five whose spent hours fetching water from a distant, contaminated river. The task, shared with her 15-year-old daughter Marta, consumed most of their day and led to frequent illnesses in the family.

Since the local waterpoint was repaired, everything has changed. *"Now we have safe water near home,"* Julieta says. *"We have more time for farming and I can sell our produce at the market, giving us a steady income."*

Her daughter Marta, now in 8th grade, is thriving. *"With safe water, she no longer misses school due to illness and can focus on her future."*



FINANCIALS

In 2024 we raised £1,688,308

89p out of every £1 was spent directly on charitable activities

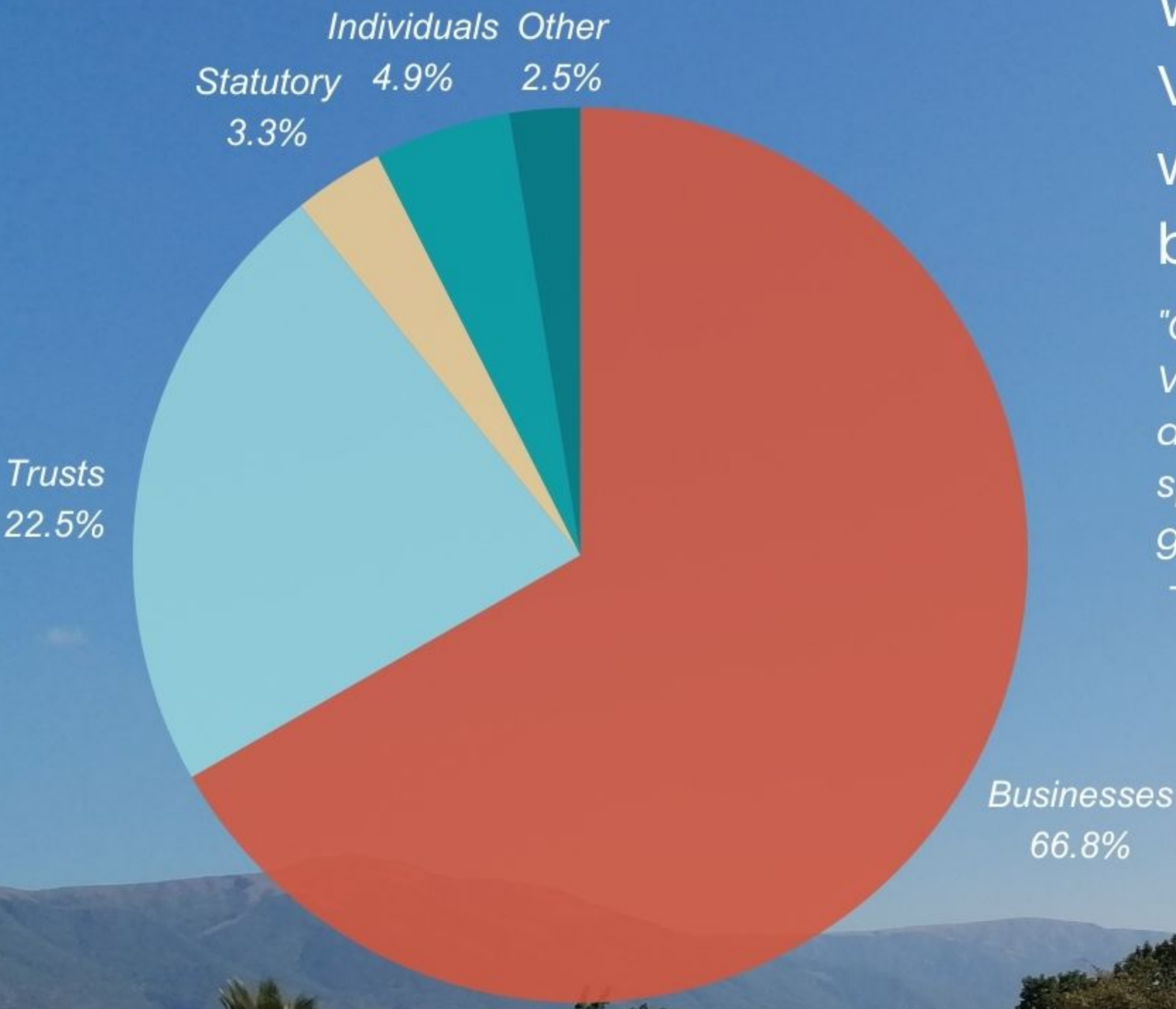
Your generosity empowers us to plan with confidence and maximise our impact.

Income: £1,688,308

Expenditure: £1,660,016



SUPPORT FROM YOU MEANT ANOTHER INCREDIBLY IMPACTFUL YEAR



We'd like to thank everyone who has donated to Village Water. Thanks to your generous support, we're able to reach more people and make a bigger difference.

"Over the past decade, I have collaborated with numerous charities, but Village Water is the only one I continue to support ... It is wonderful to support a small charity whose mission aligns with my values and who manage to spend a large percentage directly on charitable activities Keep up the great work! I look forward to continuing my support in the years to come."
– Dan Salt, longterm Village Water supporter

VILLAGE WATER

Changing
lives for
good

**THANK YOU FOR MAKING 2024
SUCH A SUCCESSFUL YEAR!**